APEX SPORTS TECHNOLOGY LTD
20 Wenlock Road
London N1 7GU
United Kingdom
hello@squadzy.app

Squadzy: Sub-processor Register

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Squadzy uses the suppliers below to provide the service. This register is the current list referred to in the Data Processing Agreement. We give schools at least 30 days' notice before adding a new sub-processor. Where this register and the Data Processing Agreement a school signed differ, the signed Data Processing Agreement applies.

Supplier	Role	Customer personal data	Used
Amazon Web Services	Cloud hosting in Singapore (application, database, file storage, logging and secrets). CloudFront and WAF edge services inspect traffic globally	Application data, media, logs	Always
Clerk, Inc.	Sign-in, organisations, MFA, session history, and sign-in and invitation emails	Name, email, user ID, organisation membership, session metadata	Always
Functional Software, Inc. (Sentry)	Error and crash monitoring (ingested in the EU), with PII scrubbing on and session replay off	Technical events	Always
Pendo.io, Inc.	Product analytics and in-app guides on the staff dashboard (EU region where configured)	Staff identifiers, pages viewed and actions taken	Always
Expo (Expo	Mobile builds and	Device and push	Always

Supplier	Role	Customer personal data	Used
Application Services)	push delivery	tokens	
Upstash, Inc.	Technical shared state (rate limits, locks, debounce) and a short-lived authentication cache	Rate-limit, lock and debounce keys (IDs and counters), and a short-lived authentication cache containing user ID, email, username, role, role type, document ID and school ID and name	Always
Wonde Ltd	School MIS sync, as authorised by the school in Wonde	Pupil, parent and guardian identity and contact details, MIS identifiers, and where the school authorises them, medical conditions	If Wonde sync is on
Stripe, Inc.	Card payments, using Stripe Connect on the school's own account	Payer name and contact, child's name, item, amount, internal reference. Card details go to Stripe only	If payments are on
Anthropic, PBC	AI drafting assistant	Request-scoped text in which names are replaced by aliases. Medical, emergency-contact, email, phone and address data are removed before requests are sent	If AI is on

Microsoft and Google, when used only as the school's own single sign-on provider, act for the school and are not Squadzy's sub-processors. Locations are summaries: each supplier's own data processing terms and transfer mechanism govern.

Apex Sports Technology Ltd (trading as Squadzy), company no. 17256832, 20 Wenlock Road, London N1 7GU, United Kingdom.